



we fight
poverty





mission

*To fight the causes and effects
of poverty through service,
advocacy, and friendship.*



Together we fight poverty



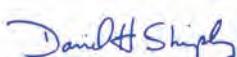
The story of Dallas is a tale of two cities. Some zip codes in Dallas tell the story of immense affluence, while others reveal only the devastation of abject poverty. On the surface, Dallas appears to be a city of rich people and poor people; a city divided into *us* and *them*. The damage inflicted by poverty in Dallas is measured not only in terms of economic devastation but also the destruction of relational community.

The CitySquare Annual Report tells the real story of Dallas. The truth is there are no rich people and there are no poor people in this city. There are only people. Everyone is rich and everyone is poor, just in different ways. There is no *us* and *them*. There is only *us*. And we are better together.

Community is a core value at CitySquare, and friendship is at the heart of our mission because we know poverty can only survive if we allow it to divide us. Poverty cannot live in a world where there is only us: one city, one community, one people, together.

We know we cannot win the fight against poverty alone. To defeat poverty, we need volunteers, donors, partners, and friends. We need the resources of churches, corporations, individuals, and foundations. Winning the fight against poverty requires the best efforts of world-class experts with diverse backgrounds working toward holistic solutions. Victory will come when all of these people and groups unite against poverty as one community, together.

The CitySquare Annual Report tells the story of CitySquare. It is the story of people from every imaginable background uniting in friendship to provide opportunity and prosperity. That is also the real story of Dallas. And this is how *we* fight poverty: together. ■■■



Dave Shipley
Board Chair



Larry James
Chief Executive
Officer



John Siburt
President & Chief
Operating Officer

Year in *review*



CITYSQUARE AMERICORPS ■■■

AmeriCorps is a national service program dedicated to working in local communities to affect change through service. CitySquare operates one of the largest AmeriCorps programs in North Texas. In program year 2016-2017, 293 CitySquare AmeriCorps members earned more than \$430,000 in education awards to cover tuition or student loans! The service provided by these members impacted more than 26,000 Dallas area children and adults.



THE COTTAGES BECOME A COMMUNITY ■■■

CitySquare's innovative project of 50 tiny homes in South Dallas became a community early this year when it reached capacity just a few months after its 2016 grand opening. The Cottages at Hickory Crossing house our highest need homeless neighbors. The on-campus resource center in combination with the CitySquare Opportunity Center located across the street provides a range of supportive services to community residents. Physicians from the CitySquare Community Clinic also visit The Cottages on a regular basis to provide medical care. We are encouraged that 78% of The Cottages residents remained housed through the entire year.



FOREST THEATER ■■■

In the spring of 2017, CitySquare purchased the historic Forest Theater in South Dallas. Though plans for the theater are still in the earliest stages, CitySquare intends to restore it to its former glory, when it stood as a landmark and center of culture in our city. CitySquare envisions the theater as a place of cultural equity in which opportunities in the arts are made accessible to low-income neighbors.

100,000 OPPORTUNITIES INITIATIVE ■■■

In the Dallas-Fort Worth area, and around the country, youth unemployment remains disproportionately high, negatively impacting young people from underserved low-income communities. On May 19, in partnership with CitySquare and other local nonprofits, a coalition of top U.S. companies hosted an unprecedented day-long jobs and resource fair in Dallas, kicking off a long-term effort to hire and engage young people facing barriers to education and employment. A second job fair was held in October, and planning began immediately for a third in 2018.



CITYSQUARE TEAMRAISER ■■■

In the spring of this year, CitySquare TeamRaiser was launched as an easy-to-use extension of CitySquare's website. TeamRaiser allows supporters to easily fight poverty on their turf by turning races, birthdays, weddings, and all sorts of other events, milestones, and personal interests into fundraisers that help fight poverty in our city. Tarik Rodgers, CitySquare Board Member and owner of Skin Specialists in Allen and Addison, helped make the launch a huge success, raising more than \$4,000 by offering two promotional discounts for services at his practice. Thanks to the Skin Specialists, the Rodgers Family, and all the donors who made the launch a success.

CITYSQUARE CLINIC ■■■

Since 1998, the CitySquare Community Clinic has consistently served adults and children by providing a permanent medical home for the uninsured in our community. In 2017, the Clinic hired two new full-time physicians and a full-time director. It is positioned to serve neighbors in the South Dallas community better than ever through treatment of acute and chronic conditions, as well as education about healthy living and preventative care.



FOOD PANTRY ■■■

CitySquare served more than two million pounds of food through the CitySquare Food Pantry this year. Aiding in that effort was the addition of industrial shelving to the Food Pantry's warehouse. The shelving significantly expands the capacity of our warehouse, ensuring access to nutritious food for thousands of hungry families. The CitySquare Food Pantry is unique in that it is set up as a grocery store to give our neighbors a traditional grocery shopping experience that instills dignity and builds relationships between neighbors and CitySquare staff and volunteers.



PURSES vs. POVERTY ■■■

CitySquare held our first annual Purses Vs. Poverty on Thursday, May 8. An evening of high-fashion bingo, the event was hosted by US Trust on the terrace of the beautiful Joule Hotel in Downtown Dallas and raised \$25,000 to support CitySquare's programs. Winners of each round received a designer handbag and everyone who attended had a great time, all while supporting a great cause. Plans are underway to repeat this fun event in 2018!



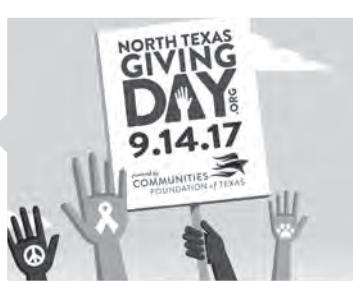
A NIGHT TO REMEMBER ■■■

On September 9, Academy, Golden Globe, and Grammy award winning performer Jennifer Hudson headlined CitySquare's annual A Night to Remember. Co-chaired by Wendy Messmann, Tiffany Touchstone-Hawkins, and Sherel Riley, the fundraiser was a massive success, uniting those in attendance behind the cause of fighting poverty. A highlight of the evening was Ms. Hudson making her way into the crowd to dance in the aisles of the Winspear Opera House during "It's Your World"!



NORTH TEXAS GIVING DAY ■■■

Support for CitySquare's work in North Texas has never been greater, made clear by the record-breaking \$100,275 donated by 299 generous donors on North Texas Giving Day. A generous donor matched the first \$50,000, which puts our grand total for this important fundraising day at \$150,275! Thanks to all of our generous supporters for the best North Texas Giving Day in CitySquare's history!

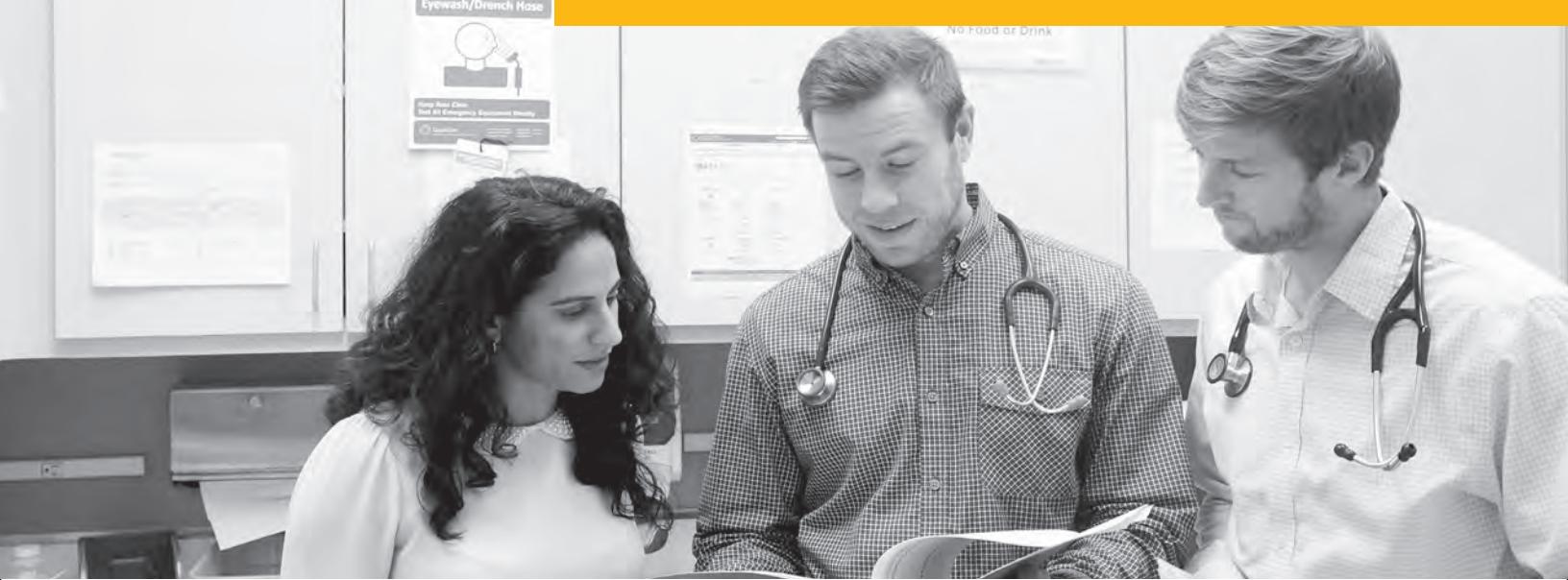


DEL FRISCO'S 5K WALK & RUN ■■■

Del Frisco's Restaurant Group hosted its fourth annual 5k on October 21. For the second year in a row, proceeds from the event went to benefit CitySquare and the fight against poverty. More than 500 people signed up for the race, and businesses from across North Texas sponsored the race, with NBC's Kristin Dickerson emceeing.

CitySquare is so grateful for all the hard work put into this event by the Del Frisco's team. When all was said and done, they raised more than \$60,000 to fight poverty here in Dallas. They even donated the leftover food, water, and supplies to the CitySquare Food Pantry. Our work is possible because of the friendship of organizations like Del Frisco's Restaurant Group.





Marguerita Phillips, Clinic



Marguerita Phillips comes to the CitySquare Community Clinic every three or four months for regular check-ups. She first began visiting the Clinic in 2008 after experiencing a mild stroke. For nearly a decade, she has stayed with the Clinic because of the staff, the service, and the community atmosphere.

“They treat me like a part of the family here,” says Marguerita

when referring to the clinic staff. She credits her clinic family with catalyzing the lifestyle changes, such as eating well and staying active, that have allowed her to control her diabetes.

One way Marguerita stays active is by attending events held at the Clinic. Exercise classes, tending the garden, and other community activities help her and other neighbors learn about healthy living while getting to know each



CitySquare Community Clinic

The CitySquare Community Clinic offers uninsured neighbors in South Dallas a permanent medical home, where they receive preventative care, as well as treatment for acute and chronic conditions.



other. Staying in good health allows her to give back as a member of the PTA at Charles Rice Learning Center (formerly the PTA president) and by providing home healthcare for friends and their relatives.

The experiences neighbors have at the CitySquare Community Clinic extend beyond their own lives. Marguerita shares the healthy living information and practices she learns with her family, especially her mother. “The Clinic team has empowered me to stay busy helping my family and community,” she says.

Marguerita is an example of how CitySquare is a community of neighbors fighting poverty together. ■■■

What's
Your
Number?





Mervine Martinez, CityWalk@Akard



Raised in Colorado, Mervine “Mary” Martinez survived an abusive childhood before earning her degree in Theology and Evangelism.

As an adult, she came to Dallas to start a street ministry with members of her faith who wanted to help those in need. For years, she used her own experience and testimony to bring hope to those living in homeless encampments in Dallas.

But Mary suffered from a lifetime visual disability, so getting around town was a constant struggle. She had to rely on rides from friends and public transportation to do her work. Her daily commute often took hours each way, and not knowing where her next ride would come from was stressful.



In 2010, Mary happened to be passing the newly renovated CityWalk@Akard. She decided to come inside, where building concierge Bernard Baylor greeted her and gave her more information on what CitySquare was doing with the place. The timing was fortuitous. Mary was herself in need of a place to live. With Bernard’s help, she secured a spot on the wait list for CityWalk@Akard. In less than three months, she became one of the

"I'm not one to sit on something; I want to keep going forward."



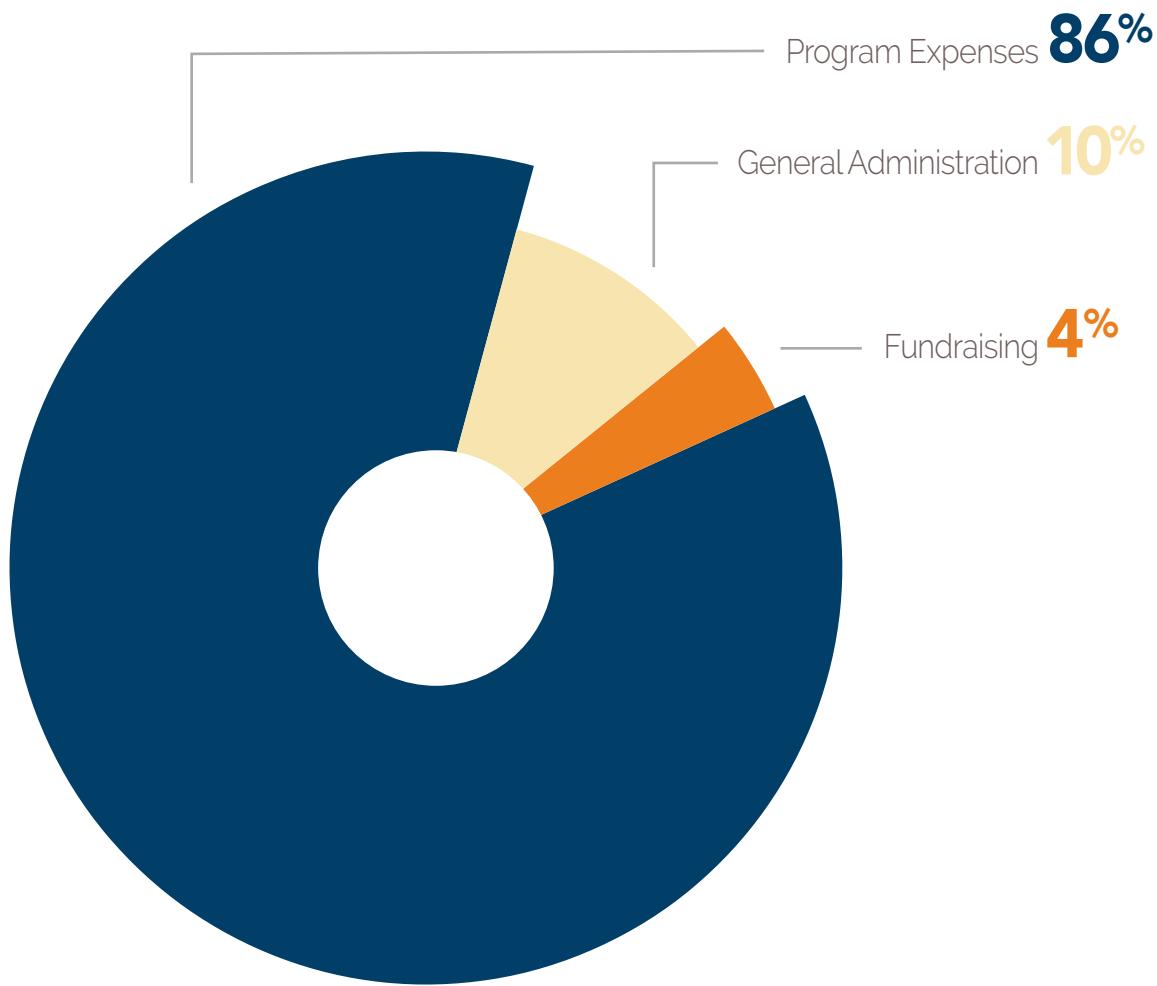
original residents of the building.

Because CityWalk is downtown, Mary no longer has to struggle with a cumbersome commute. She is able to take advantage of CitySquare's many programs to help maximize her limited income. Mary visits the CitySquare Food Pantry regularly and has even been to the CitySquare Community Clinic for free medical services like flu shots. All this while she continues serving her community and those in need.

"I'm not one to sit on something; I want to keep going forward," says Mary. CitySquare is proud and grateful to have Mary as part of our family. She is truly an example to everyone of what it means to be a good neighbor. ■■■



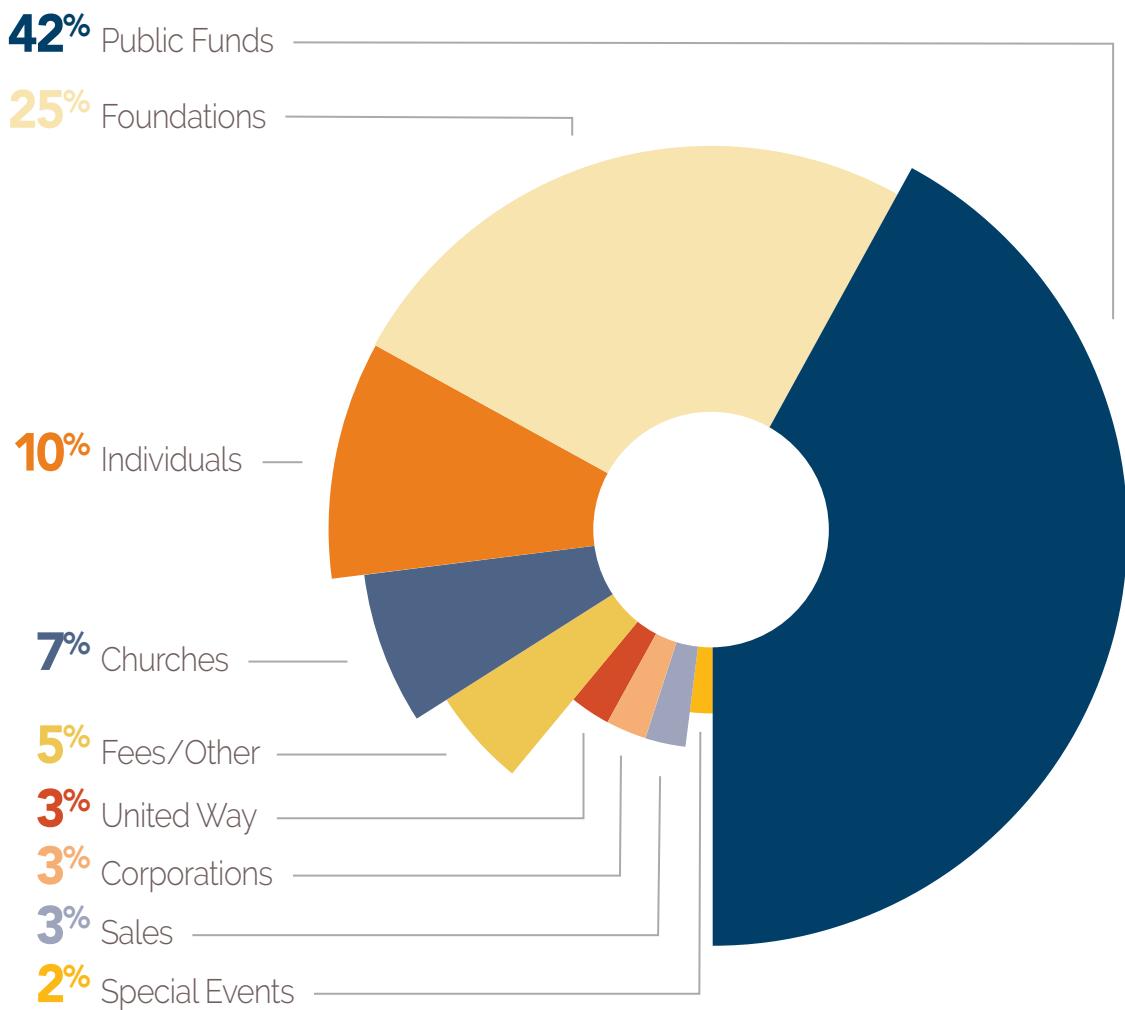
Where does the *money* go?



Your donation to CitySquare is an investment in Dallas. **Eighty-six cents of every dollar raised goes directly into our programs.** Please consider making a gift right now, using the envelope provided here or online at CitySquare.org/Give.

For corporate or planned giving, or to donate stocks or real estate, please contact CitySquare President and COO John Siburt at jsiburt@CitySquare.org.

Where does the *money* come from?

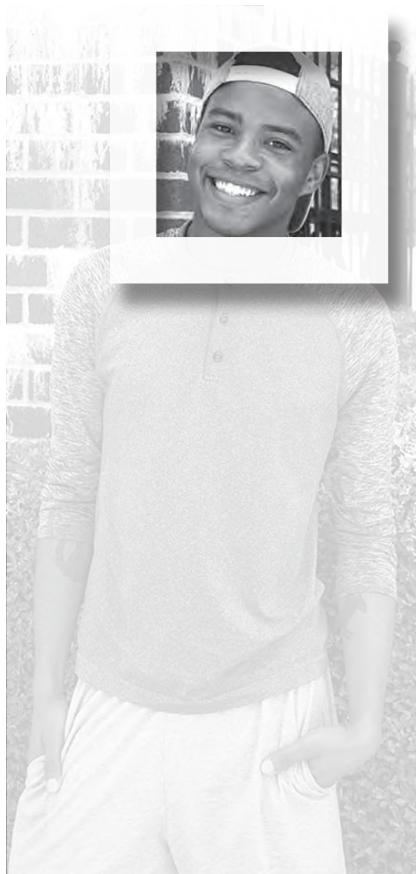


With the generous support of our community, **CitySquare served more than 40,000 unduplicated neighbors during the past year at a cost of \$16 million**. Fighting poverty isn't easy and it isn't cheap, but today, more neighbors than ever are escaping poverty through CitySquare programs. That would not be possible without our donors, volunteers, and community partners. Thank you.



transition resource action center

James Givens, TRAC



At 15 years old, James Givens was removed from his home and put into foster care. By the time he turned 18, he had lived in three separate homes and was eager to find stability for himself. He hoped to move to Houston to live with his older brother, Marty. Marty, however, wasn't much older than James and had himself been through the foster care system. Still working to overcome the same problems James was facing, Marty wasn't able to take in his younger brother.

With nowhere to go and no one to turn to, James found himself living with a friend and her mother in a car.

Desperate for help, he reached out to his former CPS caseworker, who connected him with the CitySquare TRAC program, which assists foster youth transitioning into adulthood with meeting basic necessities like housing, food, job training and healthcare.

"Finding TRAC was like starting over," he says. "I was living in a car and hadn't bathed in two weeks."

Coaches at CitySquare TRAC helped James find a job and housing. Today, he's focused on building his career and taking his future into his own hands by getting an education. His goal is to become a social worker to help kids in his situation find success as young adults. ■

Brief History of CitySquare

In 1988, businessman Jim Sowell was so moved by his concern for the problems associated with homelessness and poverty that he took action. Working with friends and church members, the Central Dallas Food Pantry was launched. Since that time, CitySquare has grown to be one of the largest, most effective social services organizations in Texas, serving more than 40,000 neighbors each year through 17 different programs.

core values

Community

We are a community of neighbors, investing in each other and developing meaningful relationships that value each individual.

Faith

Our work flows out of our faith, and that faith is inclusive and ecumenical.

Justice

We stand for justice and demand equity for all our neighbors.

Stewardship

Our resources belong to the community, and as stewards of those resources, we will act with integrity, demonstrate accountability, and operate efficiently and effectively.

A *day* at the Square



As the problem of poverty grows in Dallas, so does the number of ways CitySquare is fighting it. Here is a timeline highlighting just a few of the activities you can expect to find happening at CitySquare during a typical day.

10:00 a.m.

Legal Action Works

SJ, a neighbor dealing with domestic violence, meets with a CitySquare attorney to get a protective order.

9:00 a.m.

CitySquare Thrift Store

Neighbors employed at the CitySquare Thrift Store begin their day, sorting donated items and helping customers find great deals on quality clothes, furniture, electronics, and more.



12:00 p.m.

Urban Engagement Book Club

Rev. Gerald Britt, Vice President of External Affairs, introduces Randy Mayeux, who will present key content from this month's selected book before facilitating a conversation with attendees.



1:30 p.m.

Food on the Move

Kids enjoy their milk boxes after making cow hats and being served their afterschool meals.



2:30 p.m.

Homeless Outreach Team

The CitySquare Homeless Outreach Team is on the ground in tent cities around Dallas, helping homeless neighbors get the paperwork and documents they need to find permanent supportive housing.

3:30 p.m.

Financial Empowerment

Ben Rogers, Financial Empowerment Coach, speaks with neighbors about creating a monthly budget with the goal of escaping asset poverty.



6:30 p.m.

Hospitality Training

CitySquare WorkPaths begins its three day Catering Training Program designed to accommodate neighbors who work during the day. Graduates will have TABC and ServSafe certifications to gain employment in the catering industry during the holidays.



Neighbor *Impact*

CitySquare served more than **40,000** neighbors in 2017.

The CitySquare LAW program worked on **391** family law cases, resulting in more than **\$1,105,831** in child support impacting **422** children.

93% of CitySquare Ex-Offender graduates did not re-offend.

CitySquare AmeriCorps placed **293** AmeriCorps members at 19 nonprofits in the DFW area and Houston.

CitySquare AmeriCorps members served a total of **135,937** hours of service.

The CitySquare Food Pantry distributed **2,099,739** pounds of food to **13,805** individuals.



The CitySquare Community Clinic served **1,295** neighbors.

PREScriptions FILLED **\$4,560**

CitySquare housed
615 neighbors through
housing programs.

1,407
neighbors received
walk-in case
management at
the CitySquare
Opportunity Center.

148 youth found
employment
through CitySquare TRAC.
More than **half** remained
employed **90 days** after
being hired.

CitySquare WorkPaths provided job
training to **186 neighbors**.

141 neighbors
obtained
jobs through
CitySquare
WorkPaths.



Highland Park United Methodist Church



The work of CitySquare is fueled by a faith that is expressed in the passionate pursuit of justice, community, and stewardship. Thankfully, we are joined in the work by faith communities who share our passionate commitment to fight the causes and effects of poverty.

One such community is Highland Park United Methodist Church. In 2017, as in years past, HPUMC made a significant commitment to the work of CitySquare. HPUMC provided match funding for the Healthy Communities Collaborative to house 100 neighbors who were living in tent cities throughout Dallas. The church's commitment to the mission of CitySquare sets an example for its members, which is why we've welcomed hundreds of HPUMC volunteers at CitySquare this year.

HPUMC launched Church at the Square early in its partnership to provide a worship service open to the public and offers neighbors, volunteers, community members, and staff a chance commune each Sunday in a spirit of gratitude and celebration. The service has grown considerably since its inception.

HPUMC also partnered with CitySquare in 2017 to create *Can You See Me Now?*, a poverty simulation board game that gives players a deeper insight into the harsh effects of poverty on neighbors. Both CitySquare and HPUMC offer their facilities to community groups who want to play the game and learn more about the effects poverty has here in Dallas. ■■■



CitySquare Members at Large

David Shipley Board Chair	Mark Anthony Britton Banowsky Robin Blakeley Stephen Cockerham Marquis Hawkins Gene Henderson Karren Hodge William Hoffman Wilton J. Hollins Tonia Alexander Howard Valerie Keener	Butch McCaslin Schuyler Marshall Wendy Messmann Glenn Owen Tarik Rodgers Byron Sanders Anthony Shoemaker Lisa Stewart Craig Spaulding Kevin Thomason Mindy Ward
Jon S. Halbert Vice Chair		
Jim Sowell Chairman Emeritus		
Bob Biard Emeritus Member		
John R. Castle Emeritus Member		

CitySquare Executive Leadership

Larry James Chief Executive Officer	John Siburt President & Chief Operating Officer
Jarie Bradley Chief People Officer	Edward Rosentel Chief Financial Officer
Rev. Gerald Britt Vice President, External Affairs	Jill Williams Vice President, Development
Annie Lord Chief Program Officer	



CitySquare

WWW.CITYSQUARE.ORG

Other ways to *give*



Donate Food

Donate food by contacting the CitySquare Food Pantry at 469.904.7025.



Donate Goods

Donate clothes, housewares, vehicles, and other goods by contacting our Thrift Store at 214.887.8800.



Volunteer

Learn about volunteer opportunities by contacting us at volunteers@CitySquare.org

How to get *involved*



To schedule a tour or learn how your gifts are being invested, please contact us at dev@CitySquare.org. Learn more and stay connected. Visit our website and social media to stay up to date on CitySquare.



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